

Community Connecting

Meet Stephen . . .



We met Stephen back in January 2014 when he was working with the Wiltshire Employment Support Team (WEST) to look for paid employment.

It was agreed that Stephen would greatly benefit from voluntary work to enhance his CV and gain some experience of work.

Stephen was very clear about what he would like to do and jobs that he would not like to do. He loves being around people and wanted to gain experience using a till. It was suggested that a voluntary role in a charity shop might be an option.

Stephen did some research and found that Dorothy House in Trowbridge were actively seeking some volunteers for till work. He wasted no time and completed an application form.

“I enjoy working in a team at Dorothy house; I also enjoy the job role. I am glad to be gaining experience in a customer facing role.”

Stephen

Stephen was asked to attend an interview with the manager. From this interview he was offered a volunteer trial on Friday mornings from 9am – 1pm.

With only a little support Stephen started the role and quickly learnt what was required of him.

The tasks set at the beginning were initially upstairs. An example of his tasks were:

- Arranging the clothes into sizes
- Steaming clothes to make sure they are crease free
- Marking the hangers with the correct sizes
- Tagging items with their prices

Once Stephen got the hang of this, he was introduced onto the shop floor so that he could interact more with the customers.

At a recent review Stephen said “I appreciate the time being spent with me to help me to understand the role further and what is required of me”.

Supported by Ben Williamson

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