

Wiltshire Employment Support Team

Meet Daniel...

Daniel registered with WEST in July 2017 whilst he was still at college. Dan wanted support to find a job to develop his skills and use the money to help fund college. The Summer holidays were used to get to know Dan during the profiling stages, establishing areas of interest and support needs.

Dan has always expressed an interest in sport, although clearly stated he had no preferences and was willing to try anything for part-time work, if the job helped him develop his personal and employability skills.

Job searching began and Dan was taught how to complete applications thoroughly. After four months of job searching that was done both with support from his Job Coach and independently, Dan was successful in being offered a short trial at a local convenience store. After the trial, he decided that he did not like the environment and decided to continue looking. Two months, in April 2018, Daniel accepted a job at McDonalds.

At first, he was unsure of his performance. At work people do not give continuous praise and Dan took this to mean he may not be doing well at his job. With strong communication from everyone involved, these concerns soon went away.

Since starting at McDonalds Dan has been enjoying the role, even picking up extra hours. This is called overtime. Dan was contracted to work 24 hours a week that were negotiated around his college timetable.

Since leaving college, Dan has been offered and accepted a permanent full-time position with McDonalds. He has achieved all four of his stars at work; stars represent four different modules of training: Quality, Service, Cleanliness, and Operational Excellence. As Dan, has now achieved all his stars he will now be working towards Crew Trainer position which he will achieve once he has completed the Crew Development Vital ingredients workbook. Dan should be progress to the role by the end of July 2019.



“Daniel is reliable and confident on all stations in the restaurant. Dan has a desire to work for McDonalds and has progressed massively in his role. Daniel is currently working towards becoming a Crew Trainer which should be by the end of this month. His confidence continues to show and it’s great to see him coaching others confidently”

Supervisor

Supported by Nicole Anderson-Potter

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July 2019