

## Community Connecting

### Meet Lily . . .



"I can now catch the local bus with confidence, and this wouldn't have been possible without the support of Community Connecting"

Lily

Lily was already working with Community Connecting when she said she wanted to access more clothes shops, build on her social life and skills. Lily said that she wanted support to build her confidence to catch a bus on her own to access more shops.

Lily lives in a small town and the only way she could increase her independence and access more shops would be to learn how to use the local bus service.

Lily did not have a bus pass to start with, so she needed to incorporate using money into the travel training.

The travel training process includes

- Discussing hazards
- Safe places
- Safe crossing points

Lily was given an 'In case of Emergency' (ICE) card too.

Lily was confident about the journey and after two weeks was able to remember the route.

To begin fading support it was agreed that Lily would lead the way and demonstrate she knew the route.

After two weeks more, Lily decided she was ready to do the journey on her own.

As part of the process a quality check was carried out by another member of the Community Connecting team and Lily now travels on a public bus independently.

Supported by Melinda Guinness-Yendle

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